# ONTARIO LABOUR RELATIONS BOARD ANNUAL REPORT 2006-2007



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# OLRB Annual Report 2006-2007

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#### Chair's Message 2006-2007

The Ontario Labour Relations Board is an independent administrative tribunal that exercises authority and jurisdiction over a wide range of different types of workplace disputes. The Board is the largest labour and employment tribunal in Canada and works with approximately twenty different pieces of legislation.

Besides its own unique role and identity, the Board is also at the centre of a larger cluster of tribunals that all deal with different aspects of workplace law and adjudication.

Over the last ten years, the Board has become increasingly tied to and integrated with a number of other agencies that deal with employment related disputes. In the late nineties, the Board merged with the Office of Adjudication and acquired responsibility for appeals under the *Employment Standards Act* and the *Occupational Health and Safety Act*. The Pay Equity Hearings Tribunal is now chaired by the Board's Alternate Chair, is housed physically within the Board and uses the Board's administrative, professional and support staff. The Colleges Relations Commission and the Education Relations Commissions are similarly operated from within the Board with members and administrative staff cross-appointed to both. Board Vice-Chairs are cross-appointed to the Human Rights Tribunal of Ontario and the Board shares certain administrative services and physical space with the Workplace Safety and Insurance Appeals Tribunal. The Board's Director/Registrar is also the Registrar of the Pay Equity Hearings Tribunal and the Chief Executive Officer of the Education and Colleges Relations Commissions.

Increasingly, the model of clustering tribunals that provide similar adjudicative services

in the same sectors is being transported to other areas of adjudication in Ontario and in

other provinces. The benefits of clustering tribunals include an efficient use of resources,

consistency of process and outcome and the ability to maintain and monitor quality

control practices across a wide range of subject matter. These objectives are

accomplished while at the same time safeguarding the particular and unique expertise of

each agency or tribunal. Clustering is regarded as an appropriate method of balancing

independence with the need to ensure that scarce public resources are put to best use.

The Board is understood to be a leader in the development of the cluster model and is

regularly consulted for advice and assistance with other clustering projects both within

and outside Ontario.

We look forward to working with our various user communities and our cluster

colleagues to continue to provide the highest standards of dispute resolution in labour

and employment matters.

We welcome your comments, suggestions and inquiries.

**Kevin Whitaker** 

Chair:

**Ontario Labour Relations Board** 

**Colleges Relations Commission** 

**Education Relations Commission** 

# **OLRB Annual Report 2006-2007**



#### **Accountability Statement**

The OLRB's Annual Report for the fiscal year ending March 31, 2007 was prepared under my direction for submission to the Minister of Labour in accordance with the *Agency Establishment and Accountability Directive – February 2000*, as issued by Management Board of Cabinet.

#### Preface

The Public Accounts of Ontario are the annual financial statements that are prepared in compliance with the requirements of Section 13 of the *Ministry of Treasury and Economics Act*. The Public Accounts consist of the financial report of the Government of Ontario and the financial reports of each ministry. In accordance with the Ministry of Labour's Delegation of Financial Authority Framework, financial authority is delegated to the agency. Each year the OLRB verifies that all its transactions are reflected accurately and completely in the Public Accounts through the execution of a Certificate of Assurance.

The Results Based Plan of the Ministry of the Labour, which is to be released in the fall of each year, contains the Ministry's mission and accountability statements, the consolidated financial/allocation statements of the Ministry and an annual comparison of actual performance results to desired results set out in the Ministry business plan.

As an agency of the Ministry of Labour, the OLRB's Annual Report is subject to the minimum reporting requirements established in the *Agency Establishment and Accountability Directive*, including:

- financial statements that have been audited or subject to the appropriate level of external assurance;
- analysis of operational performance;
- analysis of financial performance;
- names of appointees and term of appointments
- performance measures, targets achieved/not achieved and action to be taken.

This report covers the fiscal year April 1, 2006 to March 31, 2007.

#### **Organizational Overview** Ι

- Key Program Activities, Legislative Authority, Mandate
- **OICs** and Staff

## **OLRB – Key Program Activities**

The Board is an independent tribunal mandated to handle a variety of different applications, under a number of different pieces of legislation, including:

- Colleges Collective Bargaining Act, R.S.O. 1990, c. C.15
- Community Small Business Investment Funds Act, S.O 1992, c.18.
- Crown Employees Collective Bargaining Act, 1993, S.O. 1993, c. 38
- Education Act, R.S.O. 1990, c. E.2
- Employment Standards Act, R.S.O. 1990, c.E.14
- Environmental Bill of Rights Act, 1993, S.O. 1993, c. 28
- Environmental Protection Act, R.S.O. 1990, c. E.19 which gives the Board jurisdiction under the following legislation:
- \* Environmental Assessment Act, R.S.O. 1990, c. E.18
- \* Environmental Protection Act, R.S.O. 1990, c. E.19
- \* Ontario Water Resources Act, R.S.O. 1990, c. O.40
- \* Pesticides Act. R.S.O. 1990, c. P.11
- \* Fisheries Act, R.S.C. 1970, c. F-14
- Fire Protection and Prevention Act, 1997, S.O. 1997, c.4
- Hospital Labour Disputes Arbitration Act, R.S.O. 1990, c. H.14
- Labour Relations Act, 1995, S.O. 1995, c. 1, Sch. A
- Occupational Health and Safety Act, R.S.O. 1990, c. O.7
- Public Sector Labour Relations Transition Act, 1997, S.O. 1997, c. 21
- Public Service Act, R.S.O. 1990, c. P.47
- Smoking in the Workplace Act, R.S.O. 1990, c. S.13

The Ontario Labour Relations Board (the "Board") was established by section 2 of the Labour Relations Act, 1948 (the "Act") and is continued by subsection 110(1) of the Labour Relations Act, 1995 S.O. 1995, C1, as amended. The Board is an adjudicative agency of the Government of Ontario and its staff is appointed under the *Public Service Act*.

The Board is an independent, adjudicative tribunal issuing decisions based upon the evidence presented and submissions made to it by the parties, and upon its interpretation and determination of the relevant legislation and jurisprudence. It plays a fundamental role in the labour relations regime in Ontario and encourages harmonious relations between employers, employees and trade unions by dealing with matters before it as expeditiously and as fairly as reasonably possible.

The Board's primary work is administering the *Labour Relations Act*, 1995, which regulates many aspects of collective bargaining in Ontario. The legislative policy underlying the Act is set out in section 2:

2. The following are the purposes of the Act:

- 1. To facilitate collective bargaining between employers and trade unions that are the freely designated representatives of the employees.
- 2. To recognize the importance of workplace parties adapting to change.
- 3. To promote flexibility, productivity and employee involvement in the workplace.
- 4. To encourage communication between employers and employees in the workplace.
- 5. To recognize the importance of economic growth as the foundation for mutually beneficial relations amongst employers, employees and trade unions.
- 6. To encourage co-operative participation of employers and trade unions in resolving workplace issues.
- 7. To promote the expeditious resolution of workplace disputes.

With this policy as a basis, the Act confers on the Board the authority over many important aspects of labour relations, including the certification of unions to represent employees, unfair labour practices, successor bargaining rights, strikes and lock-outs, first contract directions, jurisdictional disputes and the arbitration of grievances in the construction industry. In order to carry out this mandate, the full Board is composed of a Chair, an Alternate Chair, Vice-Chairs, and Board Members. These individuals draw upon specialized expertise in labour relations in hearing and determining cases before them. The Board strives to keep its procedures informal, expeditious and fair, and to avoid being overly technical or legalistic. However, it is important to recognize that legal rights are in issue, the statutory framework is often complex, and, these days, it is common for parties to be represented by lawyers.

Under section 114(1) of the Labour Relations Act, 1995, the Board has the exclusive jurisdiction to exercise the power conferred upon it and to determine all questions of fact or law that arise. Its decisions are not subject to appeal and a privative clause in the Act limits the scope of judicial review. The Board does have the power to reconsider any of its decisions, although it exercises this jurisdiction carefully in the interests of finality and fairness. The Board is also entitled to determine its own practices and procedures and to make rules. Those rules and the forms for commencing or responding to cases are available on the OLRB's website www.gov.on.ca/lab/olrb/eng/homeeng.htm or, directly, from the Board at 505 University Avenue, 2nd Floor, Toronto, Ontario, M5G 2P1, in both paper form and computer disk.

PT April 7 – Dec 31, 2004

FT Jan 1/05

### **Order in Council (OIC) Appointments:**

**CHAIR** APPT. PERIOD ORIGINAL APPT.

Kevin Whitaker Sep 20/01-C; Mar 22/95-VC; Sep 20/04 – Sep 19/12 PT- June 24/98-Dec 22/99

ALTERNATE CHAIR

Mary Ellen Cummings Jan 1/99 – Alt; Aug 13/97 – VC Aug 13/05 – Aug 12/08

VICE-CHAIRS (Full Time) – 15

Ian B. Anderson	Mar 24/07 – Mar 23/12	March 24, 2004
Peter F. Chauvin	Mar 24/07 – Mar 23/12	March 24, 2004
Harry Freedman	July 08/04 – July 07/12	July 8, 1998
Patrick M. Kelly	May 18/05 – May 17/08	May 17, 1999
Mark Lewis	Sep 27/06 – Sep 26/09	September 27, 2006
David A. McKee	Apr 29/05 – Apr 28/08	April 29, 1999
Mary Anne McKellar	Jan 24/07 – Jan 23/12	January 24, 2001
Brian C. McLean	July 08/04 – July 07/12	July 8, 1998
Corinne F. Murray	Feb 03/06 – Feb 02/09	February 3, 2003
Caroline Rowan	May 06/05 – May 05/08	May 6, 1999
Timothy W. Sargeant	Feb 28/05 – Feb 27/08	February 28, 1996
		<i>PT Jun 30/07 – Jun 29/12</i>
Susan J. Serena	May 28/06 – May 27/09	May 28/03
Marilyn Silverman	Apr 29/05 – Apr 28/08	April 29, 1999
Jack J. Slaughter	Feb 03/06 – Feb 02/09	February 3, 2003
Tanja Wacyk	May 28/06 – May 27/09	May 28, 2003

VICE-CHAIRS (Part Time) - 3

Kelly A. Waddingham

Christopher J. Albertyn Sep 01/04 - Aug 30/12PT Oct 7/94 - Mar 8/95; FT Mar 9/95 - Aug. 31/04; PT - Sep 1/04 **Bruce Binning** Aug 25/04 – Aug. 24/12 PT August 24, 2004 Norman Jesin Aug 25/04 - Aug 24/12PT August 25, 2004

Jan 01/05 – Dec 31/07

**BOARD MEMBERS** EMPLOYERS – Full Time - 5

R.D. Paul LeMay Dec 15/05 – Dec 14/08 December 15, 2005 Richard J. O'Connor Nov 06/05 - Nov 05/008 November 6, 2002 **Barry Roberts** May 16/07 - May 15/09 May 16, 2007 Judith A. Rundle July 17/04 - July 16/12 July 17, 1986 John A.Tomlinson Nov 06/05 - Nov 05/08 November 6, 2002

EMPLOYEES – Full Time - 5

Richard A. Baxter Apr 03/06 - Apr 02/09April 3, 2006 Alan Haward Mar 25/07 - Mar 24/12March 25, 1998 Shannon R. B. McManus Dec. 15/05 – Dec. 14/08 December 15, 2005 Rene R. Montague  $Mar \ 06/07 - Mar \ 05/12$ March 6, 1986 David A. Patterson Apr 02/07 - Apr 01/12April 2, 1986

### **Board Staff and Key Activities**

The OLRB's operations and staff can be broadly divided into: The Board, Administration, Field Services (mediation), and Legal Services. The administrative, field, and legal staff are civil service appointments. The Board is composed of a Chair, an Alternate Chair, Vice-Chairs and Board Members. The Chair, Alternate Chair, Vice-Chairs and Board Members are appointed by the Lieutenant Governor in Council as Order in Council appointments (OIC).

#### **ADMINISTRATION:**

#### Office of the Director and Registrar

The Director and Registrar is the chief administrative officer of the Board. He is responsible for the overall administration of the Board's businesses: operations, mediation and adjudication. The Director and Registrar oversees the effective processing and scheduling of each case, and communicates with the parties in matters relating to the mediation of cases, scheduling of hearings or on particular problems in the processing of any given case. Every application received by the Board enters the system through the Director and Registrar's office.

#### Manager of Administration

The Manager of Administration is responsible for the efficient operation of the Board through the effective and efficient coordination of the procurement and budget functions, human resources functions, client services, Information and Information Technology, and the provision of administrative direction for all shared/common services.

#### **Library Services**

Comprised of the former Ontario Labour Relations Board Library, the Workplace Safety and Insurance Appeals Tribunal Library and the Pay Equity Commission Library, the new Ontario Workplace Tribunals Library is situated in in the Board offices at 505 University Avenue, Toronto on the 7<sup>th</sup> floor.

Library holdings related to the OLRB include all reported OLRB decisions from 1944 to date, all judicial reviews of OLRB decisions from 1947 to date, all bargaining unit certificates issued by the OLRB from 1962 forward. In addition, the Library has a collection of all Employment Standards review decisions from 1970 to date and all Occupational Health and Safety appeal decisions from 1980 to date. Textbooks, journals and case reports in the areas of labour, administrative and constitutional law are also held.

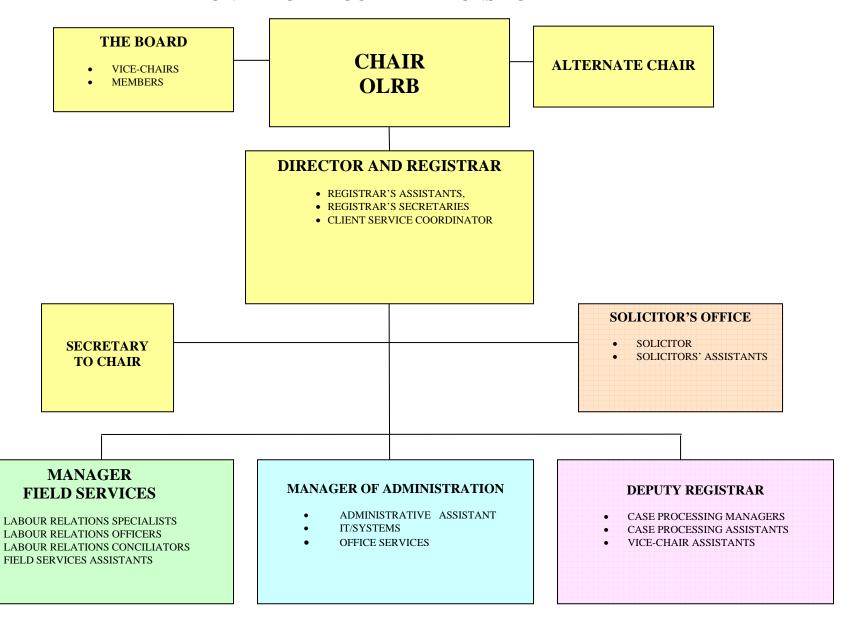
#### Field Services: (Mediation)

The Board is a pioneer in the area of alternative dispute resolution. The Manager of Field Services, Labour Relations Specialists, and Labour Relations Officers, are responsible for mediating settlements in all of the Board's cases. In addition to settling cases, Labour Relations Officers assist parties in identifying issues and streamlining the cases that do get adjudicated in order to avoid unnecessary litigation. They also, along with the Board's Conciliation Officers, carry out the Board's pre and post vote phone mediation program and conduct representation and final offer votes.

#### Legal Services:

Legal Services to the Board are provided by the Solicitors' Office, which consists of two Board Solicitors. The Solicitors provide legal research, advice, opinions and memoranda to the Chair, Vice-Chairs, Board Members, Labour Relations Officers and administrative staff. They are extensively involved in changes to the Board's rules of procedure and forms and contribute to the continuing education of staff. The Board's Solicitors also represent the Board in court proceedings, including applications for judicial review.

#### ONTARIO LABOUR RELATIONS BOARD



# **II** Executive Summary – Overview of Results

**Operational Performance:** 

- Caseload analysis
- Caseload and statistical tables

## **OLRB - Operational Performance:**

# CASELOAD ANALYSIS, CASE MANAGEMENT EFFICIENCIES and STATISTICAL TABLES/GRAPHS 2006-2007

#### Caseload Analysis

In fiscal year 2006-2007, the Board had a total caseload of 6,089 applications, appeals and complaints, a decrease of 2.7% from 2005-2006.

The Board received 4,194 new cases and 1,895 cases were carried over from the previous year. Of the total caseload, 3,949 were disposed of during the year and 2,140 were pending in various stages of processing/mediation/adjudication at March 31, 2007.

Note: The section numbers referred to below correspond to the Labour Relations Act, 1995, S.O. 1995, c.1, Schedule A ("Bill 7").

#### Labour Relations Officer Activity

Labour Relations Specialists and Officers are the Board's professional mediators. They are assigned to every Board case in an effort to facilitate settlements in matters brought before the Board, without the need for formal litigation before the Board itself. (**Table 3**)

Of those cases in which activity was completed and cases disposed by the end of the year, 83% of these cases were settled with the assistance of Labour Relations Officers. Officers referred 691 cases to the Board for decisions or proceedings; and settlement efforts were continuing in 2,140 cases at March 31, 2007.

#### Vice-Chair/Adjudicator Decisions

Vice-Chairs wrote 6,527 **decisions** covering 4,903 cases between April 1, 2006 and March 31, 2007.

#### Disposition Time - Major Categories

**Table 6** provides statistics on the time taken by the Board to process the 3,064 cases disposed of in 2006-2007, excluding cases in which proceedings were adjourned sine die. Information is shown separately for the three major categories of cases handled by the Board – Certification applications, complaints of Contravention of the Act, and Referrals of Grievances under Construction Industry Collective Agreements – and for the remaining categories combined.

Overall median times to proceed from filing to disposition for the 3,064 cases was 46 days. Median times for the three major categories of cases: 642 certification applications were processed in a median of 16 days; 654 complaints of contravention of the Act took 64 days; 402 referrals of construction industry grievances required 11 days, and the remaining 1,366, for all other categories combined, took 72 days.

#### Certification of Bargaining Agents

In 2006-2007, the Board received 799 applications for certification of trade unions as bargaining agents of employees, an increase of 26.62 percent from 2005-2006. (Table 1)

In addition to the 799 applications received, 211 cases were carried over from last year, making a total certification caseload of 1,010 in 2006-2007. Of the total caseload, 713 were disposed of and 297 cases were pending at March 31, 2007. Of the 713 dispositions, certification was granted in 420 cases; 130 cases were dismissed; 1 cases were terminated; and 162 cases were settled. The certified cases represented 58.9 percent of the total dispositions. (**Table 1**)

Of the 550 applications that were either certified or dismissed, final decisions in a number of cases were based on the results of representation votes. Of the 384 votes conducted, 327 involved a single union on the ballot, 53 were between two unions, and 4 were between three unions. Applicants won in 276 of the votes and lost in the other 108. (Table 5)

A total of 23,589 employees were eligible to vote in the 384 elections, of whom 19,568 or 83.0 percent cast ballots. In the 276 votes that were won and resulted in certification, 10,640 or 81.6 percent of the 13,034 employees eligible to vote cast ballots. Of these voters, 7,930 or 77.8 percent favoured union representation. In the 108 elections that were lost and resulted in dismissals, 8,928 employees participated, and, of these, 3,307 or 37.0 percent voted for union representation. (**Table 5**)

Fifteen unions, each with more than 25 applications, accounted for 83.0 percent of the total filings: Labourers (153), Carpenters (60), Canadian Auto Workers (36), Canadian Union of Public Employees (CUPE) (50), Teamsters (43), Painters (32), Food and Commercial Workers (34), United Steelworkers (28), Bricklayers International (50), Christian Labour Association (32), Electrical Workers (IBEW) (28), International Operating Engineers (35), Plumbers (26), Service Employees International (29) and Other Unions, Including Employee Associations (26). In contrast, fourteen unions filed fewer than five applications each. These unions together accounted for 4.01 percent of the total certification filings. (**Table 7**)

**Table 8** gives the industrial distribution of the certification applications received and disposed of during the year. Non-manufacturing industries accounted for 95.5 percent of the applications received, concentrated in construction (366) and other services (217). These two groups comprised 76.4 percent of the total non-manufacturing applications. The 36 applications involving establishments in manufacturing industries comprised 4.51% percent of the new applications.

#### Size and Composition of Bargaining Units

Small units continued to be the predominant pattern of union organizing efforts through the certification process in 2006-2007. The average size of the 413 bargaining units in the 409 applications that were certified was 33 employees, compared with 41 employees in 2005-2006. The 177 units in construction certifications averaged 9 employees, and the 232 units in non-construction certifications averaged 51 employees. 77.7 percent of the total certification applications involved units of fewer than 40 employees, and 43 percent applied to units of fewer than ten employees. The total number of employees covered by the certification applications granted decreased to 13,617 from 14,461 in 2005-2006. (**Table 9**)

Of the employees covered by the certification applications granted, 90, or 0.66 percent, were in bargaining units that comprised full-time employees or in units that excluded employees working 24 hours or less a week. Units composed of employees working 24 hours or less a week accounted for 49 employees. Full-time and part-time employees were represented in units covering 51 employees, including units that did not specifically exclude employees working 24 hours or less a week. (**Tables 11 and 12**)

Twenty-eight point nine (28.9) percent of the employees, or 3,928 were employed in production and related occupations. (**Tables 13 and 14**)

#### Disposition Time - Certifications Granted

A median time of 16 working days was required to complete the 421 certification applications granted from receipt to disposition. For non-construction certification, the median time was 16 days for 233 cases; and for construction certification, the median time was 10 days for 188 cases. (**Table 10**)

Eighty-three point four (83.4) percent of the 352 certification applications granted were disposed of in 84 days (3 months) or less. (**Table 10**)

#### Termination of Bargaining Rights

In 2006-2007, the Board received 110 applications under sections 63, 65, 66, 67, and 132 of the Act, seeking termination of the bargaining rights of trade unions. In addition, 32 cases were carried over from 2005-2006. (**Table 1**)

Of the 142 cases processed, bargaining rights were terminated in 2 cases, 25 cases were dismissed, 19 cases were settled and 57 cases were pending at March 31, 2007.

42 representation votes were held on 64 cases that were either granted or dismissed. A total of 2,119 employees were eligible to vote in the 42 elections that were held, of whom 1,729 or 81.6 percent cast ballots. Of those who cast ballots, 416 voted for continued representation by unions and 273 voted against. (**Table 5**)

#### Representation Votes

In 2006-2007, the Board's Labour Relations Officers and Conciliators conducted a total of 541 representation votes among employees in one or more bargaining units. Of the 541 votes conducted, 475 involved certification applications, and 66 were held in applications for termination of existing bargaining rights. (**Table 4**)

Of the certification votes, 373 involved a single union on the ballot, 88 involved two unions, and 14 involved three unions.

A total of 32,125 employees were eligible to vote in the 541 elections that were conducted, of whom 24,772 or 77.1 percent cast ballots. Of those who participated, 44.1 percent voted in favour of union representation. In the 475 elections in certification applications, 82.0 percent of the eligible voters cast ballots, with 44.6 percent of the participants voting for union representation.

In the 66 votes in applications for termination of bargaining rights, 84.2 percent of the eligible voters cast ballots, with only 36.8 percent of those who participated voting for the incumbent unions.

#### Final Offer Votes

In addition to taking votes ordered in its cases, the Board's Registrar was requested by the Minister to conduct votes among employees on employers' last offer for settlement of a collective agreement dispute under section 42(1) of the Act. Although the Board is not responsible for the administration of votes under that section, the Board's Registrar and field staff are assigned to conduct these votes because of their expertise and experience in conducting representation votes under the Act.

Of the 15 requests dealt with by the Board during the fiscal year, 1 cases were granted, 5 cases were dismissed, 4 cases were settled, and the remaining 5 were pending at March 31, 2007. (**Table 1**)

In the 10 votes held, employees accepted the employer's offer in 1 case and rejected the offer in 5 cases.

#### Declaration of Successor Trade Union

In 2006-2007, the Board dealt with 18 applications for declarations under section 68 of the Act concerning the bargaining rights of successor trade unions resulting from a union merger or transfer of jurisdiction. Affirmative declarations were issued by the Board in 8 cases.

(Table 1)

#### Declaration of Successor or Common Employer Status

In 2006-2007, the Board dealt with 319 applications for declarations under section 69 of the Act concerning the bargaining rights of trade unions of a successor employer resulting from a business sale, or for declarations under section 1(4) to treat two companies as one employer. The two types of requests are often made in a single application.

Affirmative declarations were issued by the Board in 39 cases, 4 applications were dismissed, 101 cases were settled and 175 cases were pending at March 31, 2007. (**Table 1**)

#### Declaration/Direction of Unlawful Strike

In 2006-2007, the Board dealt with 11 applications seeking a declaration under section 100 regarding an alleged unlawful strike by employees in the non-construction industry. 6 cases were settled, one case was granted, and one dismissed. 3 cases were pending at March 31, 2007. (**Table 1**)

#### Consent to Prosecute

In 2006-2007, the Board dealt with 4 applications under section 109 of the Act requesting consent to institute prosecution in court against unions and employers for alleged commission of offences under the Act. One case was granted, one dismissed, and one settled, the remaining case was pending at March 31, 2007. (**Table 1**)

#### Complaints of Contravention of Act

Complaints alleging contravention of the Act may be filed with the Board under section 96 of the Act. In handling these cases the Board emphasizes settlements facilitated by its labour relations officers.

In 2006-2007, the Board received 823 complaints under this section. In complaints against employers, the principal charges were alleged illegal discharge of or discrimination against employees for union activity in violation of section 70 and 72 of the Act, illegal changes in wages and working conditions contrary to section 86, and failure to bargain in good faith under section 17. These charges were made mostly in connection with applications for certification. The principal charge against trade unions was alleged failure to represent employees fairly in grievances against their employer.

In addition to the complaints received, 532 cases were carried over from 2005-2006. Of the 1,382 cases processed, 615 were settled, and 559 cases were pending at March 31, 2007. (**Table 1**)

In 823, or 60.0 percent, of the 1,382 dispositions, settlements and withdrawals of the complaint were secured by labour relations officers (**Table 3**). Remedial orders were issued by the Board in 17 cases, 184 cases were dismissed, and 7 cases were terminated. (**Table 1**)

#### Construction Industry Grievances

Grievances over alleged violation of the provisions of a collective agreement in the construction industry may be referred to the Board for resolution under section 133 of the Act. As with complaints of contravention of the Act, the Board encourages settlement of these cases by the parties involved, with the assistance of a labour relations officer.

In 2006-2007, the Board received 855 cases under this section. The principal issues in these grievances were alleged failure by employers to make required contributions to health and welfare, pension and vacation funds, failure to deduct union dues, and alleged violation of the subcontracting and hiring arrangements in the collective agreement.

In addition to the cases received, 190 were carried over from 2005-2006. Of the total 1,045 processed, 834 were disposed of; of these, awards were made by the Board in 137 cases, 9 cases were dismissed, and 211 cases were pending at March 31, 2007. (**Table 1**)

In 834, or 79.8, percent of the 1,045 dispositions, settlements and withdrawal of the grievance were obtained by labour relations officers. (**Table 3**)

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#### MISCELLANEOUS APPLICATIONS AND COMPLAINTS

#### Religious Exemption - Exemption from Union Security Provision in Collective Agreement

One application was processed under section 52 of the Act, seeking exemption for employees from the union security provisions of collective agreements because of their religious beliefs. One application was settled. (**Table 1**)

#### Early Termination of Collective Agreements

Nine applications were processed under section 58(3) of the Act, seeking early termination of collective agreements. Consent was granted in all nine cases. (**Table 1**)

#### Union Financial Statements

Three complaints were dealt with under section 92 of the Act, alleging failure by trade unions to furnish members with audited financial statements of the union's affairs. All three applications were settled. (**Table 1**)

#### Jurisdictional Disputes

Ninety-five complaints were dealt with under section 99 of the Act involving union work jurisdiction. An assignment of work in dispute was made by the Board in 9 cases, 35 cases were settled, 6 cases were dismissed, and 45 cases were pending at March 31, 2007. (**Table 1**)

#### Referral on Employee Status

The Board dealt with 32 applications under section 114(2) of the Act, seeking decisions on the status of individuals as employees under the Act. Thirteen cases were settled by the parties in discussions with labour relations officers. One case was terminated the remaining 18 cases were pending at March 31, 2007. (**Table 1**)

#### Referrals by Minister of Labour

In 2006-2007, the Board dealt with 14 cases referred by the Minister under section 115 of the Act for opinions or questions related to the Minister's authority to appoint a conciliation officer under section 18 of the Act, or an arbitrator under sections 48 or 49. Four applications were granted, one dismissed, four applications were settled, and the remaining five cases were pending at March 31, 2007. (**Table 1**)

The Board also dealt with 6 cases referred by the Minister under subsection 3(2) of the *Hospital Labour Disputes Arbitration Act*. Three applications were granted, one was dismissed, one was settled and the remaining case was pending at March 31, 2007. (**Table 1**)

#### First Agreement Arbitration

In 2006-2007, the Board processed 11 applications for directions to settle first agreements by arbitration. Six cases were settled, one was dismissed and four cases were pending at March 31, 2007. (**Table 1**)

#### Occupational Health and Safety Act

In 2006-2007, the Board received 113 complaints under section 50 of the *Occupational Health and Safety Act* alleging wrongful discipline or discharge for acting in compliance with the Act. Fifty-six cases were carried over from 2005-2006.

Of the total 169 cases processed, 101 cases were disposed of. Of these, 78 cases were settled by the parties in discussions with labour relations officers (**Table 3**). 22 cases were dismissed, one case was granted, and the remaining 68 were pending at March 31, 2007.

#### Appeals under The Employment Standard Act

The *Employment Standards Act* deals with workplace rights such as minimum wage, hours of work, overtime, vacation or public holiday pay, termination issues, and severance pay.

The Board dealt with 1,516 appeals during 2006-2007. Of the 991 cases that were disposed of, 59 were granted, 207 were dismissed, 637 cases were settled, 49 were terminated, and 564 cases were pending at March 31, 2007. (**Table 1**)

#### Appeals under The Occupational Health and Safety Act

The Occupational Health and Safety Act and its regulations ensure that workers' health and safety in the workplace is protected. Violations of the Act are investigated by health and safety inspectors; orders or decisions of inspectors are the subject of appeals to the Ontario Labour Relations Board.

Two hundred and ten appeals were dealt with by the Board in 2006-2007. Of the 127 cases that were disposed of, 9 appeals were granted, 17 were dismissed, 101 cases were settled and 83 cases were pending at March 31, 2007. (**Table 1**)

#### Applications under The Public Sector Labour Relations Transitions Act

The *Public Sector Labour Relations Transition Act, 1997* established a separate regime of successor rights governing matters that arise out of restructuring and amalgamations in the broader public sector. The Act gives the Board the power to determine new bargaining unit configurations, to appoint new bargaining agents, and to address other collective bargaining issues that may arise from municipal amalgamations, school board changes and hospital restructuring.

In 2006-2007, the Board processed 20 applications under *the Public Sector Labour Relations Transition Act, 1997.* Of the 4 cases that were disposed of, 1 case was granted and 3 were settled. 16 cases were pending at March 31, 2007. (**Table 1**)

#### **COURT ACTIVITY 2006-2007**

On April 1, 2006, there were thirteen Board matters pending before the Courts, eleven at Divisional Court, and two matters seeking leave before the Supreme Court of Canada.

During the 2006-2007 fiscal year, there were sixteen new applications for judicial review of Board decisions filed with the Divisional Court. The Board stated three cases for contempt to the Divisional Court. There were four applications for leave to the Court of Appeal. No one sought leave to be heard by the Supreme Court of Canada

One plaintiff sought to sue the Board in Superior Court. The claim was dismissed.

Of the three cases for contempt stated by the Board to Divisional Court: two were allowed (with the offending parties being fined) and one was abandoned.

The Divisional Court disposed of thirteen applications for judicial review: ten applications were dismissed; two were granted and one was abandoned.

At the Ontario Court of Appeal, one motion for leave to appeal was granted; three were still pending on March 31, 2007.

The Supreme Court of Canada dismissed two leave applications.

On March 31, 2007, there were eighteen outstanding court applications, fourteen applications for judicial review at Divisional Court, three motions for leave and one appeal on the merits at the Court of Appeal.

#### **COURT ACTIVITY 2006-2007**

	Outstanding Red April 1, 2006	ceived	<b>Dispose</b> Total*		Dismissed	Abandoned	Pending March 31, 2007
Divisional Court	11	19	16	2	10	1	14
Ontario Court of Appeal (Seeking Leave)	0	4	1	1	0	0	3
Ontario Court of Appeal (Merits)	0	1	0	0	0	0	1
Supreme Court of Canada (Seeking Leave)	2	0	2	0	2	0	0
Supreme Court of Canada (Merits)	0	0	0	0	0	0	0

<sup>\*2</sup> stated cases for contempt were allowed 1 stated case for contempt was abandoned

#### In addition

One applicant sought to sue the Board in Superior Court. The claim was dismissed.

Table 1 Total Applications and Complaints Received, Disposed of and Pending Fiscal Year 2006-07

		Caseload			I	Disposed of Fi	scal Year 2006	i-07	
Type of Case	Total	Pending April 1, 2006	Received Fiscal Year 2006-07	Total	Granted*	Dismissed	Terminated	Settled Withdrawn/ Sine Die	Pending March 31, 2007
Total	6,089	1,895	4,194	3,949	762	621	61	2,505	2,140
CERTIFICATION OF BARGAINING AGENTS	1,010	211	799	713	420	130	1	162	297
DECLARATION OF TERMINATION OF BARGAINING RIGHTS	142	32	110	85	39	25	2	19	57
DECLARATION OF SUCCESSOR TRADE UNION	18	12	6	13	8	2	0	3	5
DECLARATION OF SUCCESSOR EMPLOYER OR COMMON EMPLOYER STATUS	319	158	161	144	39	4	0	101	175
ACCREDITATION	4	2	2	3	1	0	0	2	1
DECLARATION AND DIRECTION OF UNLAWFUL STRIKE	11	2	9	8	1	1	0	6	3
DECLARATION AND DIRECTION OF UNLAWFUL LOCKOUT	1	1	0	0	0	0	0	0	1
CONSENT TO PROSECUTE	4	1	3	3	1	1	0	1	1
CONTRAVENTION OF ACT	1,382	532	850	823	17	184	7	615	559
EXEMPTION FROM UNION SECURITY PROVISION IN COLLECTIVE AGREEMENT	1	0	1	1	0	0	0	1	0
EARLY TERMINATION OF COLLECTIVE AGREEMENT	9	0	9	9	9	0	0	0	0
TRADE UNION FINANCIAL STATEMENT	3	0	3	3	0	0	0	3	0
JURISDICTIONAL DISPUTE	95	41	54	50	9	6	0	35	45
REFERRAL ON EMPLOYEE STATUS	32	16	16	14	0	0	1	13	18
REFERRAL FROM MINISTER ON APPOINTMENT OF CONCILIATION OFFICER OR ARBITRATOR OR UNDER HLDAA	20	5	15	12	3	1	0	8	8
REFERRAL OF CONSTRUCTION INDUSTRY GRIEVANCE	1,045	190	855	834	137	9	0	688	211
REFERRAL FROM MINISTER ON CONSTRUCTION BARGAINING AGENCY	2	0	2	2	0	1	0	1	0
COMPLAINT UNDER OCCUPATIONAL HEALTH AND SAFETY ACT	169	56	113	101	1	22	0	78	68
COMPLAINT UNDER THE ENVIRONMENTAL PROTECTION ACT	4	1	3	3	0	0	0	3	1
FIRST AGREEMENT ARBITRATION DIRECTION	11	2	9	7	0	1	0	6	4
DETERMINATION OF SECTOR OF CONSTRUCTION WORK	10	8	2	5	2	1	0	2	5
FINAL OFFER VOTE**	15	1	14	10	1	5	0	4	5
EMPLOYMENT STANDARDS ACT (APPEAL)	1,516	525	991	952	59	207	49	637	564
OCCUPATIONAL HEALTH AND SAFETY ACT (APPEAL)	210	86	124	127	9	17	0	101	83
PUBLIC SECTOR LABOUR RELATIONS TRANSITION ACT, 1997	20	2	18	4	1	0	0	3	16
PROJECT AGREEMENT APPLICATION	5	0	5	4	0	0	1	3	1
AMBULANCE SERVICES COLLECTIVE BARGAINING ACT, 2001	8	3	5	6	3	0	0	3	2
OTHER CASE TYPES	23	8	15	13	2	4	0	7	10

Table 2
Applications and Complaints Received and Disposed of Fiscal Years 2002-03 to 2006-07

	Number Received, Fiscal Year							Number Disposed of, Fiscal Year				
Type of Case	Total	2002-03	2003-04	2004-05	2005-06	2006-07	Total	2002-03	2003-04	2004-05	2005-06	2006-07
Total	21,695	4,324	4,316	4,566	4,295	4,194	20,908	4,039	4,133	4,449	4,338	3,949
CERTIFICATION OF BARGAINING AGENTS	3,576	658	729	759	631	799	3,396	627	584	811	661	713
DECLARATION OF TERMINATION OF BARGAINING RIGHTS	558	108	113	132	95	110	550	125	102	141	97	85
DECLARATION OF SUCCESSOR TRADE UNION	173	13	3	123	28	6	171	15	4	70	69	13
DECLARATION OF SUCCESSOR EMPLOYER OR COMMON EMPLOYER STATUS	770	158	144	144	163	161	719	161	130	115	169	144
ACCREDITATION	7	1	1	0	3	2	7	0	2	1	1	3
DECLARATION AND DIRECTION OF UNLAWFUL STRIKE	79	22	16	21	11	9	80	21	21	18	12	8
DECLARATION AND DIRECTION OF UNLAWFUL LOCKOUT	7	2	1	0	4	0	8	3	2	0	3	0
CONSENT TO PROSECUTE	19	5	4	5	2	3	19	3	5	5	3	3
CONTRAVENTION OF ACT	4,508	912	879	913	954	850	4,334	837	848	916	910	823
EXEMPTION FROM UNION SECURITY PROVISION IN COLLECTIVE AGREEMENT	8	4	1	2	0	1	16	9	4	1	1	1
EARLY TERMINATION OF COLLECTIVE AGREEMENT	42	8	8	7	10	9	44	9	9	6	11	9
TRADE UNION FINANCIAL STATEMENT	22	9	4	3	3	3	23	2	6	8	4	3
JURISDICTIONAL DISPUTE	228	49	31	43	51	54	205	39	39	27	50	50
REFERRAL ON EMPLOYEE STATUS	101	33	12	26	14	16	104	44	12	19	15	14
REFERRAL FROM MINISTER ON APPOINTMENT OF CONCILIATION OFFICER OR	57	13	11	7	11	15	56	15	13	7	9	12
ARBITRATOR OR UNDER HLDAA												
REFERRAL OF CONSTRUCTION INDUSTRY GRIEVANCE	4,353	820	844	946	888	855	4,276	831	844	862	905	834
REFERRAL FROM MINISTER ON CONSTRUCTION BARGAINING AGENCY	2	0	0	0	0	2	3	1	0	0	0	2
COMPLAINT UNDER OCCUPATIONAL HEALTH AND SAFETY ACT	550	96	112	105	124	113	523	101	94	107	120	101
COMPLAINT UNDER THE ENVIRONMENTAL PROTECTION ACT	8	0	3	0	2	3	8	1	0	3	1	3
COMPLAINT UNDER THE SMOKING IN THE WORKPLACE ACT	0	0	0	0	0	0	2	1	0	0	1	0
FIRST AGREEMENT ARBITRATION DIRECTION	43	9	11	6	8	9	41	9	9	4	12	7
DETERMINATION OF SECTOR OF CONSTRUCTION WORK	18	6	3	4	3	2	13	2	3	2	1	5
FINAL OFFER VOTE	82	17	15	19	17	14	80	19	13	21	17	10
EMPLOYMENT STANDARDS ACT (APPEALS)	5,441	1,024	1,221	1,161	1,044	991	5,214	834	1,211	1,171	1,046	952
OCCUPATIONAL HEALTH AND SAFETY ACT (APPEAL)	786	175	142	133	212	124	781	167	149	127	211	127
PUBLIC SECTOR LABOUR RELATIONS TRANSITION ACT	34	6	3	0	7	18	26	11	4	2	5	4
PROJECT AGREEMENT APPLICATION	7	1	1	0	0	5	5	0	1	0	0	4
FIRE PROTECTION AND PREVENTION ACT	0	0	0	0	0	0	2	1	1	0	0	0
AMBULANCE SERVICES COLLECTIVE BARGAINING ACT, 2001	16	2	3	5	1	5	14	0	2	4	2	6
OTHER CASE TYPES	200	173	1	2	9	15	188	151	21	1	2	13

Table 3

Labour Relations Officer Activity in Cases Processed \*
Fiscal Year 2006-07

			Cases in Whi	ch Activity C	Completed		
		Pending April 1, 2006					
	Total						
	Cases				Referred		
Type of Case	Assigned	Total	Number	Percent	to Board	Sine Die	Pending**
Total	6,089	3,949	3,278	83.0	671	885	2,140
CERTIFICATION OF BARGAINING AGENTS	1,010	713	604	84.7	109	70	297
SUCCESSOR EMPLOYER OR COMMON EMPLOYER STATUS	319	144	97	67.4	47	51	175
REFERRAL ON EMPLOYEE STATUS	32	14	14	100.0	0	5	18
CONTRAVENTION OF ACT	1,382	823	690	83.8	133	169	559
REFERRAL OF CONSTRUCTION INDUSTRY GRIEVANCE	1,045	834	749	89.8	85	432	211
COMPLAINT UNDER THE OCCUPATIONAL HEALTH AND SAFETY ACT	169	101	86	85.1	15	12	68
EMPLOYMENT STANDARD ACTS (APPEAL) OCCUPATIONAL HEALTH AND SAFETY ACT	1,516	952	712	74.8	240	57	564
(APPEALS)	210	127	124	97.6	3	35	83
ALL OTHER CASE TYPES	406	241	202	83.8	39	54	165

<sup>\*</sup>Includes all cases assigned to labour relations officers, which may or may not have been disposed of by the end of the year.

<sup>\*\*</sup>Includes all cases in which the officer activity may or may not be complete but which was not disposed of by the end of the year.

Table 4
Results of Representation Votes Conducted \*
Fiscal Year 2006-07

			Ballots Cast		
Type of Case	Number of Votes	Eligible Employees	Ir Total	n Favour of Unions	
Total	541	32,125	24,772	10,913	
Certification	475	29,931	22,924	10,233	
Construction cases					
One union	26	466	450	181	
Two unions	66	943	1,020	79	
Three unions	10	167	120	21	
Regular cases					
One union	347	26,560	19,960	8,597	
Two unions	22	1,341	1,124	1,007	
Three unions	4	454	250	348	
Termination of Bargaining Rights					
One union	66	2,194	1,848	680	

<sup>\*</sup> Refers to all representation votes conducted and the results counted during the fiscal year, regardless of whether or not the case was disposed of during the year.

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Table 5 **Results of Representation Votes in cases Disposed of \*** Fiscal Year 2006-07

	Num	Number of Votes			Eligible Votes			l Ballots Cas	t	Ballots Cast in Favour of Unions			
					In Vo			In Votes			In Votes		
Type of Case	A <sub>I</sub> Total	opl. Won	Appl. Lost	Total	Won	Lost	Total	Won	Lost	Total	Won	Lost	
Total	426	303	122	25,708	14,475	11,233	21,297	11,794	9,503	11,300	7,720	3,580	
Certification	384	276	108	23,589	13,034	10,555	19,568	10,640	8,928	10,611	7,304	3,307	
Construction cases													
One union	24	12	12	487	318	169	438	260	178	248	224	24	
Two unions	31	28	3	447	379	68	525	447	78	424	414	10	
Regular cases													
One union	303	219	84	21,036	11,506	9,530	17,398	9,301	8,097	8,680	6,060	2,620	
Two unions	22	16	6	1,165	738	427	957	562	395	911	537	374	
Three unions	4	1	3	454	93	361	250	70	180	348	69	279	
Termination													
One union	42	27	14	2,119	1,441	678	1,729	1,154	575	689	416	273	

<sup>\*</sup> Refers to final representation votes conducted in cases disposed of during the fiscal year. This table should not be confused with Table 4 which refers to all representation votes conducted during the year regardless of whether or not the case was disposed of during the year.

Table 6
Time Required to Process Applications and Complaints Disposed of \*,
by Major Type of Case, Fiscal Year 2006-07

	All Cases		Certification Cases		Contravention of the Act Cases		Construction Industry Grievances Cases		All Other Cases	
Time Taken (No. of Days)	Dispo- sitions	Cumu- lative Percent	Dispo- sitions	Cumu- lative Percent	Dispo- sitions	Cumu- lative Percent	Dispo- sitions	Cumu- lative Percent	Dispo- sitions	Cumu- lative Percent
Total	3064	100.0	642	100.0	654	100.0	402	100.0	1,366	100.0
Under 8 days	329	10.7	148	23.1	36	5.5	94	23.4	51	3.7
8-14 days	417	24.3	147	46.0	48	12.8	155	61.9	67	8.6
15-21 days	253	32.6	107	62.6	30	17.4	45	73.1	71	13.8
22-28 days	162	37.9	40	68.8	32	22.3	25	79.4	65	18.6
29-35 days	144	42.6	24	72.6	29	26.8	11	82.1	80	24.5
36-42 days	158	47.7	14	74.8	43	33.3	12	85.1	89	31.0
43-49 days	126	51.9	11	76.5	35	38.7	5	86.3	75	36.5
50-56 days	111	55.5	9	77.9	34	43.9	3	87.1	65	41.2
57-63 days	113	59.2	8	79.1	36	49.4	7	88.8	62	45.8
64-70 days	83	61.9	7	80.2	23	52.9	4	89.8	49	49.3
71-77 days	88	64.8	8	81.5	31	57.6	3	90.5	46	52.7
78-84 days	79	67.3	7	82.6	21	60.9	2	91.0	49	56.3
85-91 days	65	69.5	6	83.5	10	62.4	2	91.5	47	59.7
92-98 days	58	71.3	10	85.0	9	63.8	1	91.8	38	62.5
99-105 days	52	73.0	4	85.7	9	65.1	1	92.0	38	65.3
106-126 days	138	77.5	15	88.0	26	69.1	3	92.8	94	72.2
127-147 days	99	80.8	5	88.8	30	73.7	0	92.8	64	76.9
148-168 days	82	83.5	4	89.4	25	77.5	1	93.0	52	80.7
Over 168 days	507	100.0	68	100.0	147	100.0	28	100.0	264	100.0

<sup>\*</sup> Excludes cases in which proceedings were adjourned sine die

Table 7
Union Distribution of Certification Applications Received and Disposed of Fiscal Year 2006-07

		Number of Applications Disposed of					
	Number of						
Union	Applications Received	Total	Certified	Dismissed*	Settled**		
All Unions	798	642	420	130	92		
ASBESTOS WORKERS	1	0	0	0	0		
AUTO WORKERS	3	2	1	1	0		
BREWERY AND SOFT DRINK WORKERS	22	22	18	1	3		
BRICKLAYERS INTERNATIONAL	50	7	5	0	2		
CANADIAN AUTO WORKERS	36	31	15	15	1		
CANADIAN UNION OF PUBLIC EMPLOYEES (CUPE)	50	47	31	6	10		
CARPENTERS	60	65	53	1	11		
CHRISTIAN LABOUR ASSOCIATION	32	24	15	7	2		
CLOTHING AND TEXTILE WORKERS	6	3	2	1	0		
COMMUNICATIONS, ENERGY AND PAPERWORKERS UNION OF CANADA	7	8	5	3	0		
ELECTRICAL WORKERS (IBEW)	28	25	23	1	1		
FOOD AND COMMERCIAL WORKERS	34	30	15	12	3		
FOOD AND SERVICE WORKERS	3	2	1	1	0		
GRAPHIC COMMUNICATION UNION	1	0	0	0	0		
HOTEL EMPLOYEES	4	2	1	1	0		
INDEPENDENT LOCAL UNION	1	1	1	0	0		
INTERNATIONAL OPERATING ENGINEERS	35	13	10	1	2		
LABOURERS	153	129	70	30	29		
MACHINISTS	10	9	5	3	1		
NEWSPAPER GUILD	2	4	4	0	0		
OCCASSIONAL TEACHERS ASSOCIATION	1	1	1	0	0		
OFFICE AND PROFESSIONAL EMPLOYEES	5	3	2	1	0		
ONTARIO NURSES ASSOCIATION	10	10	8	1	1		
ONTARIO PUBLIC SCHOOL TEACHERS	1	1	0	1	0		
ONTARIO PUBLIC SERVICE EMPLOYEES	16	15	11	2	2		
ONTARIO SECONDARY SCHOOL TEACHERS	2	1	0	0	1		
PAINTERS	32	24	15	4	5		
PLASTERERS	4	3	3	0	0		
PLUMBERS	26	19	16	1	2		
POSTAL WORKERS	6	5	3	2	0		
RETAIL WHOLESALE EMPLOYEES	5	6	3	2	1		
SEAFARERS	2	1	1	0	0		
SERVICE EMPLOYEES INTERNATIONAL	29	33	25	6	2		
SHEET METAL WORKERS	12	4	4	0	0		
STRUCTURAL IRON WORKERS	5	2	1	0	1		
TEAMSTERS	43	40	23	14	3		
THEATRICAL STAGE EMPLOYEES	4	5	2	2	1		
UNITED STEELWORKERS	28	32	20	5	7		
OTHER UNIONS, INCLUDING EMPLOYEE ASSOCIATIONS	26	9	6	2	1		
UNION AFFILIATION NOT ENTERED	3	4	1	3	0		

<sup>\*</sup>Includes cases which were closed for administrative purposes

<sup>\*\*</sup>Excludes cases in which proceedings were adjourned sine die

Table 8
Industry Distribution of Certification Applications Received and Disposed of Fiscal Year 2006-07

		Number of Applications Disposed of								
	Number of									
	Applications		G 101 1							
Industry	Received	Total	Certified	Dismissed*	Settled**					
All Industries	799	641	418	131	92					
Manufacturing	36	33	17	14	2					
CHEMICALS	3	2	2	0	0					
FABRICATED METALS	1	1	1	0	0					
FOOD, BEVERAGES	13	13	5	6	2					
MACHINERY	2	2	0	2	0					
PAPER	1	1	0	1	0					
PRIMARY METALS	1	1	1	0	0					
PRINTING, PUBLISHING	6	6	5	1	0					
RUBBER, PLASTICS	1	1	0	1	0					
TRANSPORTATION EQUIPMENT	2	1	0	1	0					
OTHER MANUFACTURING	6	7	5	2	0					
Non-Manufacturing	763	608	401	117	90					
ACCOMMODATION, FOOD SERVICES	13	13	11	2	0					
CONSTRUCTION	366	253	182	27	44					
EDUCATION, RELATED SERVICES	6	5	4	1	0					
FINANCE, INSURANCE CARRIERS	2	2	2	0	0					
HEALTH, WELFARE SERVICES	44	42	34	4	4					
HOSPITAL	6	8	5	1	2					
LOCAL GOVERNMENT	4	3	2	1	0					
MUNICIPAL	1	1	1	0	0					
PERSONAL SERVICES	4	4	4	0	0					
RECREATIONAL SERVICES	3	4	3	1	0					
RETAIL TRADE	4	3	0	2	1					
TRANSPORTATION	4	3	1	2	0					
WHOLESALE TRADE	1	1	1	0	0					
OTHER	79	69	37	20	12					
OTHER SERVICES	217	197	114	56	27					
INDUSTRY CODE NOT ENTERED	9	0	0	0	0					

<sup>\*</sup>Includes cases which were closed for administrative purposes

<sup>\*\*</sup>Excludes cases in which proceedings were adjourned sine die

<u>Table 9</u>
Size of Bargaining Units in Certification Applications Granted
Fiscal Year 2006-07

	Tot	al	Construc	tion **	Non-Construction		
Employee Size *	Number of Applications	Number of Employees	Number of Applications	Number of Employees	Number of Applications	Number of Employees	
Total	409	13,617	177	1,673	232	11,944	
0-9 employees	176	826	127	548	49	278	
10-19 employees	90	1,266	33	429	57	837	
20-39 employees	52	1,431	10	268	42	1,163	
40-99 employees	59	3,511	5	227	54	3,284	
100-199 employees	23	3,133	2	201	21	2,932	
200-499 employees	7	1,990	0	0	7	1,990	
500 employees or more	2	1,460	0	0	2	1,460	

<sup>\*</sup> Refers to the total number of employees in one or more bargaining units certified in an application. A total of 413 bargaining units were certified in the 409 applications in which certification was granted.

<sup>\*\*</sup> Refers to cases processed under the construction industry provisions of the Act. This figure should not be confused with the figure in Table 10, which includes all applications involving construction employers whether processed under the construction industry provisions of the Act or not.

Table 10
Time Required to Process Certification Applications Granted \*
Fiscal Year 2006-07

	Total Cert	ified	Non-Cons	truction	Constru	iction
Working Days (including adjourments requested by the parties)	Number	Cumulative Percent	Number	Cumulative Percent	Number	Cumulative Percent
Total	421	100	233	100.0	188	100.0
Under 8 days	90	21.4	0	0.0	90	47.9
8-14 days	101	45.4	95	40.8	6	51.1
15-21 days	77	63.7	73	72.1	4	53.2
22-28 days	28	70.3	21	81.1	7	56.9
29-35 days	13	73.4	9	85.0	4	59.0
36-42 days	11	76.0	6	87.6	5	61.7
43-49 days	5	77.2	3	88.8	2	62.8
50-56 days	7	78.9	2	89.7	5	65.4
57-63 days	3	79.6	2	90.6	1	66.0
64-70 days	6	81.0	3	91.8	3	67.6
71-77 days	5	82.2	2	92.7	3	69.1
78-84 days	5	83.4	3	94.0	2	70.2
85-91 days	2	83.8	2	94.8	0	70.2
92-98 days	8	85.7	2	95.7	6	73.4
99-105 days	3	86.5	0	95.7	3	75.0
106-126 days	9	88.6	2	96.6	7	78.7
127-147 days	4	89.5	0	96.6	4	80.9
148-168 days	3	90.3	2	97.4	1	81.4
Over 168 days	41	100.0	6	100.0	35	100.0

<sup>\*</sup> Refers only to applications in which certification was granted. This table should not be confused with Table which refers to all certification applications disposed of during the year regardless of the method of

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Table 11
Employment Status of Employee in Bargaining Units Certified by Industry
Fiscal Year 2006-07

Industry	All Un	All Units		me	Part-time		Full-time & Part-time		All Employees No Exclusion Specified	
	Number	Empls.	Number	Empls.	Number	Empls.	Number	Empls.	Number	Empls.
All Industries	424	13,617	2	90	1	49	4	51	417	13,427
Manufacturing	19	920	0	0	0	0	1	40	18	880
CHEMICALS	2	11	0	0	0	0	0	0	2	11
FOOD, BEVERAGES	5	214	0	0	0	0	0	0	5	214
PRINTING, PUBLISHING	5	349	0	0	0	0	1	40	4	309
PRIMARY METALS	1	85	0	0	0	0	0	0	1	85
FABRICATED METALS	1	27	0	0	0	0	0	0	1	27
OTHER MANUFACTURING	5	234	0	0	0	0	0	0	5	234
Non-Manufacturing	405	12,697	2	90	1	49	3	11	399	12,547
ACCOMODATION, FOOD SERVICES	11	462	0	0	0	0	0	0	11	462
CONSTRUCTION	184	1,653	0	0	0	0	1	2	183	1,651
EDUCATION, RELATED SERVICES	4	57	0	0	0	0	0	0	4	57
FINANCE, WHOLESALE CARRIERS	2	50	0	0	0	0	0	0	2	50
HEALTH, WELFARE SERVICES	34	1,929	1	24	1	49	0	0	32	1,856
HOSPITAL	5	889	0	0	0	0	0	0	5	889
LOCAL GOVERNMENT	2	89	0	0	0	0	0	0	2	89
MUNICIPAL	1	19	0	0	0	0	0	0	1	19
PERSONAL SERVICES	4	159	0	0	0	0	0	0	4	159
RECREATIONAL SERVICES	3	131	0	0	0	0	0	0	3	131
TRANSPORTATION	1	3	0	0	0	0	0	0	1	3
WHOLESALE TRADE	1	10	0	0	0	0	0	0	1	10
OTHER SERVICES	116	5,601	1	66	0	0	0	0	115	5,535
OTHER NON-MANUFACTURING	37	1,645	0	0	0	0	2	9	35	1,636

II Executive Summary – Operational Performance 26

Table 12
Employment Status of Employees in Bargaining Units Certified by Union
Fiscal Year 2006-07

							Full-tim	ne &	All Empl No Excl	-
	All Un	its	Full-ti	me	Part-ti	me	Part-ti	me	Specif	ied
	Number	Empls.	Number	Empls.	Number	Empls.	Number	Empls.	Number	Empls.
All Unions	423	13,590	2	90	1	49	4	51	416	13,400
AUTO WORKERS	1	66	1	66	0	0	0	0	0	0
BREWERY AND SOFT DRINK WORKERS	18	410	0	0	0	0	0	0	18	410
BRICKLAYERS INTERNATIONAL	5	24	0	0	0	0	1	5	4	19
CANADIAN AUTO WORKERS	15	1,625	0	0	0	0	0	0	15	1,625
CANADIAN UNION OF PUBLIC EMPLOYEES (CUPE)	31	1,871	0	0	0	0	0	0	31	1,871
CARPENTERS	53	569	0	0	0	0	1	2	52	567
CHRISTIAN LABOUR ASSOCIATION	15	207	0	0	0	0	0	0	15	207
CLOTHING AND TEXTILE WORKERS	2	85	0	0	0	0	0	0	2	85
COMMUNICATIONS, ENERGY AND PAPERWORKERS UNION OF	5	291	0	0	0	0	0	0	5	291
ELECTRICAL WORKERS (IBEW)	23	189	0	0	0	0	0	0	23	189
FOOD AND COMMERCIAL WORKERS	15	467	0	0	0	0	0	0	15	467
FOOD AND SERVICE WORKERS	1	22	0	0	0	0	0	0	1	22
HOTEL EMPLOYEES	1	4	0	0	0	0	0	0	1	4
INDEPENDENT LOCAL UNION	1	7	0	0	0	0	0	0	1	7
INTERNATIONAL OPERATING ENGINEERS	10	99	0	0	0	0	0	0	10	99
LABOURERS	71	1,042	0	0	0	0	0	0	71	1,042
MACHINISTS	5	126	0	0	0	0	0	0	5	126
NEWSPAPER GUILD	4	202	0	0	0	0	1	40	3	162
OCCASIONAL TEACHERS ASSOCIATION	1	55	0	0	0	0	0	0	1	55
OFFICE AND PROFESSIONAL EMPLOYEES	2	29	0	0	0	0	0	0	2	29
ONTARIO NURSES ASSOCIATION	8	854	0	0	0	0	0	0	8	854
ONTARIO PUBLIC SERVICE EMPLOYEES	11	650	1	24	1	49	0	0	9	577
PAINTERS	16	83	0	0	0	0	1	4	15	79
PLASTERERS	3	12	0	0	0	0	0	0	3	12
PLUMBERS	16	127	0	0	0	0	0	0	16	127
POSTAL WORKERS	4	32	0	0	0	0	0	0	4	32
RETAIL WHOLESALE EMPLOYEES	3	202	0	0	0	0	0	0	3	202
SEAFARERS	1	34	0	0	0	0	0	0	1	34
SERVICE EMPLOYEES INTERNATIONAL	25	1,470	0	0	0	0	0	0	25	1,470
SHEET METAL WORKERS	4	24	0	0	0	0	0	0	4	24
STRUCTURAL IRON WORKERS	1	8	0	0	0	0	0	0	1	8
TEAMSTERS	23	480	0	0	0	0	0	0	23	480
THEATRICAL STAGE EMPLOYEES	2	38	0	0	0	0	0	0	2	38
UNITED STEELWORKERS	21	1,642	0	0	0	0	0	0	21	1,642
OTHER UNIONS, INCLUDING EMPLOYEE ASSOCIATIONS	6	544	0	0	0	0	0	0	6	544

II Executive Summary – Operational Performance 27

Table 13
Occupational Groups in Bargaining Units Certified by Industry Fiscal Year 2006-07

	All Gro	oups	Production & Related		Office Clerical & Technical		Professional		Sales		Otho	er
	Number	Empls.	Number	Empls.	Number	Empls.	Number	Empls.	Number	Empls.	Number	Empls.
All Industries	424	13,617	186	3,928	1	5	3	45	0	0	134	9,639
Manufacturing	19	920	4	180	0	0	0	0	0	0	15	740
CHEMICALS	2	11	0	0	0	0	0	0	0	0	2	11
FABRICATED METAL	1	27	1	27	0	0	0	0	0	0	0	0
FOOD, BEVERAGES	5	214	3	153	0	0	0	0	0	0	2	61
PRIMARY METALS	1	85	0	0	0	0	0	0	0	0	1	85
PRINTING, PUBLISHING	5	349	0	0	0	0	0	0	0	0	5	349
OTHER MANUFACTURING	5	234	0	0	0	0	0	0	0	0	5	234
Non-Manufacturing	405	12,697	182	3,748	1	5	3	45	0	0	119	8,899
ACCOMODATION, FOOD SERVICES	11	462	2	77	1	5	0	0	0	0	8	380
CONSTRUCTION	184	1,653	149	1,360	0	0	0	0	0	0	35	293
EDUCATION, RELATED SERVICES	4	57	2	33	0	0	1	12	0	0	1	12
FINANCE, INSURANCE CARRIERS	2	50	2	50	0	0	0	0	0	0	0	0
HEALTH, WELFARE SERVICES	34	1,929	16	1,089	0	0	1	23	0	0	17	817
HOSPITAL	5	889	5	889	0	0	0	0	0	0	0	0
LOCAL GOVERNMENT	2	89	0	0	0	0	0	0	0	0	2	89
MUNICIPAL	1	19	0	0	0	0	0	0	0	0	1	19
PERSONAL SERVICES	4	159	0	0	0	0	0	0	0	0	4	159
RECREATIONAL SERVICES	3	131	0	0	0	0	0	0	0	0	3	131
TRANSPORTATION	1	3	0	0	0	0	0	0	0	0	1	3
WHOLESALE TRADE	1	10	0	0	0	0	0	0	0	0	1	10
OTHER SERVICES	116	5,601	4	71	0	0	1	10	0	0	11	5,520
OTHER NON-MANUFACTURING	37	1,645	2	179	0	0	0	0	0	0	35	1,466

II Executive Summary – Operational Performance

Table 14
Occupational Groups in Bargaining Units Certified by Union
Fiscal Year 2006-07

Part   Part	Tiscar Tear 2000-07	Office Production Clerical &											
All Unions		All Gr	oups	& Rel	ated	Techr	nical	Profess	sional	Sale	es	Oth	er
AUTO WORKERS  18   410   0   0   0   0   0   0   0   0   0		Number	Empls.	Number	Empls.	Number	Empls.	Number	Empls.	Number	Empls.	Number	Empls.
BREMERY AND SOFT DRINK WORKERS	All Unions	423	13,575	185	3,901	1	5	3	45	0	0	234	9,639
BRICKAYERS NITERANTONALERS	AUTO WORKERS	1	66	0	0	0	0	0	0	0	0	1	66
CANADIAN AUTO WORKERS         15         1,625         2         31         0         0         0         0         0         0         13         1,711         4         403         1         5         1         1         0         0         0         0         2         1,813         1,811         4         403         1         5         0 <td>BREWERY AND SOFT DRINK WORKERS</td> <td>18</td> <td>410</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>18</td> <td>410</td>	BREWERY AND SOFT DRINK WORKERS	18	410	0	0	0	0	0	0	0	0	18	410
CANADIAN UNION OF PUBLIC EMPLOYEES (CUPE)         31         31         37,7         4         40.0         1         5         1         12         0 <t< td=""><td>BRICKLAYERS INTERNATIONAL</td><td>5</td><td>24</td><td>2</td><td>7</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>3</td><td>17</td></t<>	BRICKLAYERS INTERNATIONAL	5	24	2	7	0	0	0	0	0	0	3	17
CARPENTEES         53         569         38         408         0	CANADIAN AUTO WORKERS	15	1,625	2	34	0	0	0	0	0	0	13	1,591
CLOTHING AND TEXTILE WORKERS   2   88   3   3   3   4   0   0   0   0   0   0   0   0   0	CANADIAN UNION OF PUBLIC EMPLOYEES (CUPE)	31	1,871	4	403	1	5	1	12	0	0	25	1,451
CHRISTIAN LABOUR ASSOCIATION         15         207         9         127         0         0         0         0         0         0         6         88           COMMUNICATIONS, ENERGY AND PAPERWORKERS UNION OF CANADA         5         291         1         141         0	CARPENTERS	53	569	38	408	0	0	0	0	0	0	15	161
COMMUNICATIONS, ENERGY AND PAPERWORKERS UNION OF CANADA   5   291   141   0   0   0   0   0   0   0   0   0	CLOTHING AND TEXTILE WORKERS	2	85	0	0	0	0	0	0	0	0	2	85
ELECTRICAL WORKERS (IBEW)	CHRISTIAN LABOUR ASSOCIATION	15	207	9	127	0	0	0	0	0	0	6	80
FOOD AND COMMERCIAL WORKERS   15   467   27   28   98   08   08   08   08   08   08   0	COMMUNICATIONS, ENERGY AND PAPERWORKERS UNION OF CANADA	5	291	1	141	0	0	0	0	0	0	4	150
FOOD AND SERVICE WORKERS   1	ELECTRICAL WORKERS (IBEW)	23	189	21	122	0	0	0	0	0	0	2	67
HOTELEMPLOYEES   1	FOOD AND COMMERCIAL WORKERS	15	467	2	9	0	0	0	0	0	0	13	458
INDEPENDENT LOCAL UNION   1	FOOD AND SERVICE WORKERS	1	22	0	0	0	0	0	0	0	0	1	22
International operating engineers   10   99   4   32   0   0   1   10   0   0   0   5   57     Labourers   71   1,042   49   541   0   0   0   0   0   0   0   0   0	HOTEL EMPLOYEES	1	4	0	0	0	0	0	0	0	0	1	4
LABOURERS   71   1,042   49   541   0   0   0   0   0   0   0   0   22   501     MACHINISTS   5   126   11   4   0   0   0   0   0   0   0   0   0	INDEPENDENT LOCAL UNION	1	7	1	7	0	0	0	0	0	0	0	0
MACHINISTS         126         1         4         0         0         0         0         0         4         122           NEWSPAPER GUILD         4         202         0 <th< td=""><td>INTERNATIONAL OPERATING ENGINEERS</td><td>10</td><td>99</td><td>4</td><td>32</td><td>0</td><td>0</td><td>1</td><td>10</td><td>0</td><td>0</td><td>5</td><td>57</td></th<>	INTERNATIONAL OPERATING ENGINEERS	10	99	4	32	0	0	1	10	0	0	5	57
NEWSPAPER GUILD         4         202         0	LABOURERS	71	1,042	49	541	0	0	0	0	0	0	22	501
OCCASSIONAL TEACHERS ASSOCIATION         1         55         0	MACHINISTS	5	126	1	4	0	0	0	0	0	0	4	122
OFFICE AND PROFESSIONAL EMPLOYEES         2         29         0	NEWSPAPER GUILD	4	202	0	0	0	0	0	0	0	0	4	202
ONTARIO NURSES ASSOCIATION         8         854         4         740         0         0         0         0         0         4         114           ONTARIO PUBLIC SERVICE EMPLOYEES         11         650         3         339         0         0         1         23         0         0         7         288           PAINTERS         16         83         9         32         0 <td>OCCASSIONAL TEACHERS ASSOCIATION</td> <td>1</td> <td>55</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> <td>55</td>	OCCASSIONAL TEACHERS ASSOCIATION	1	55	0	0	0	0	0	0	0	0	1	55
ONTARIO PUBLIC SERVICE EMPLOYEES         11         650         3         339         0         0         1         23         0         0         7         288           PAINTERS         16         83         9         32         0         0         0         0         0         0         0         7         51           PLASTERERS         3         12         3         12         0 <td>OFFICE AND PROFESSIONAL EMPLOYEES</td> <td>2</td> <td>29</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>2</td> <td>29</td>	OFFICE AND PROFESSIONAL EMPLOYEES	2	29	0	0	0	0	0	0	0	0	2	29
PAINTERS         16         83         9         32         0         0         0         0         0         7         51           PLASTERERS         3         12         3         12         0	ONTARIO NURSES ASSOCIATION	8	854	4	740	0	0	0	0	0	0	4	114
PLASTERERS         3         12         3         12         0 <t< td=""><td>ONTARIO PUBLIC SERVICE EMPLOYEES</td><td>11</td><td>650</td><td>3</td><td>339</td><td>0</td><td>0</td><td>1</td><td>23</td><td>0</td><td>0</td><td>7</td><td>288</td></t<>	ONTARIO PUBLIC SERVICE EMPLOYEES	11	650	3	339	0	0	1	23	0	0	7	288
PLUMBERS         16         127         11         95         0         0         0         0         0         5         32           POSTAL WORKERS         4         32         0	PAINTERS	16	83	9	32	0	0	0	0	0	0	7	51
POSTAL WORKERS         4         32         0	PLASTERERS	3	12	3	12	0	0	0	0	0	0	0	0
RETAIL WHOLESALE EMPLOYEES         3         202         0	PLUMBERS	16	127	11	95	0	0	0	0	0	0	5	32
SEAFARERS         1         34         1         34         0 <th< td=""><td>POSTAL WORKERS</td><td>4</td><td>32</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>4</td><td>32</td></th<>	POSTAL WORKERS	4	32	0	0	0	0	0	0	0	0	4	32
SERVICE EMPLOYEES INTERNATIONAL       25       1,470       8       499       0       0       0       0       0       0       0       0       17       971         SHEET METAL WORKERS       4       24       3       18       0 <t< td=""><td>RETAIL WHOLESALE EMPLOYEES</td><td>3</td><td>202</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>3</td><td>202</td></t<>	RETAIL WHOLESALE EMPLOYEES	3	202	0	0	0	0	0	0	0	0	3	202
SHEET METAL WORKERS         4         24         3         18         0         0         0         0         0         0         1         6           STRUCTURAL IRON WORKERS         1         8         1         8         0 <td>SEAFARERS</td> <td>1</td> <td>34</td> <td>1</td> <td>34</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td>	SEAFARERS	1	34	1	34	0	0	0	0	0	0	0	0
STRUCTURAL IRON WORKERS         1         8         1         8         0	SERVICE EMPLOYEES INTERNATIONAL	25	1,470	8	499	0	0	0	0	0	0	17	971
TEAMSTERS     23     480     1     9     0     0     0     0     0     0     22     471       THEATRICAL STAGE EMPLOYEES     2     23     0	SHEET METAL WORKERS	4	24	3	18	0	0	0	0	0	0	1	6
THEATRICAL STAGE EMPLOYEES       2       23       0	STRUCTURAL IRON WORKERS	1	8	1	8	0	0	0	0	0	0	0	0
UNITED STEEL WORKERS 21 1,642 3 244 0 0 0 0 0 0 18 1,398	TEAMSTERS	23	480	1	9	0	0	0	0	0	0	22	471
UNITED STEEL WORKERS 21 1,642 3 244 0 0 0 0 0 0 18 1,398	THEATRICAL STAGE EMPLOYEES	2	23	0	0	0	0	0	0	0	0	2	38
		6	544	4	36	0	0	0	0	0	0		,

Table 15

# CERTIFICATION CASES TO VOTE, WITH APPLICATION DATES BETWEEN APRIL 1, 2006 AND MARCH 31, 2007

# Number of Cases Number of Days between application date and date vote held

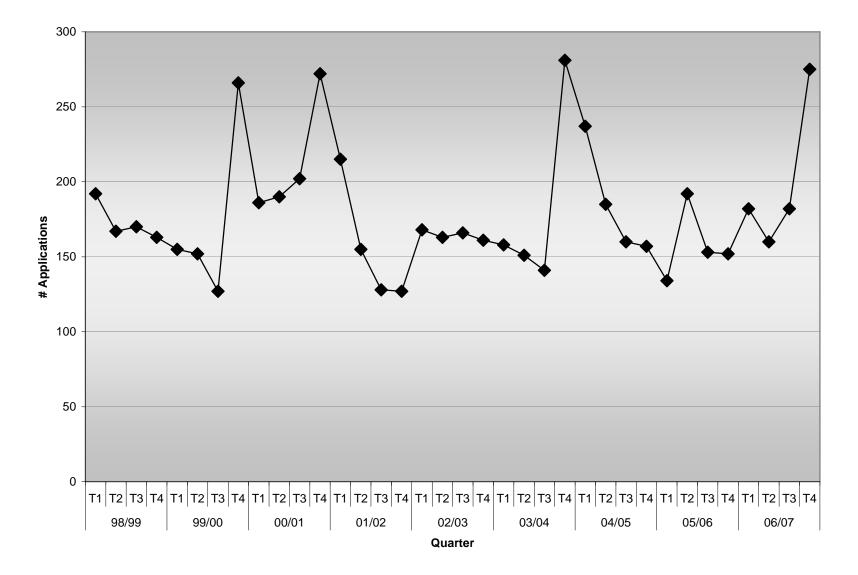
	Under 5	5	6	7	8	9	10	11-15	16-20	Over 20	Total
Fiscal 06/07											
Industrial	1	347	10	4	2	0	0	0	0	0	364
Construction	0	17	45	14	12	1	0	0	0	0	89
Total	1	364	55	18	14	1	0	0	0	0	453

# Percentage of Cases Number of Days between application date and date vote held

	Under 5	5	6	7	8	9	10	11-15	16-20	Over 20
Industrial	0.27%	95.33%	2.75%	1.10%	0.55%	0.00%	0.00%	0.00%	0.00%	0.00%
Construction	0.00%	19.10%	50.56%	15.73%	13.48%	1.12%	0.00%	0.00%	0.00%	0.00%
Total	0.22%	80.35%	12.14%	3.97%	3.09%	0.22%	0.00%	0.00%	0.00%	0.00%

# Summary Percentages of votes held within

	5 days or less	7 days or less	10 days or less
Industrial	95.60%	99.45%	100.00%
Construction	19.10%	85.39%	100.00%
Total	80.57%	96.69%	100.00%



### **NEW CERTIFICATION APPLICATIONS RECEIVED**

Fiscal Year	1st	2nd	3rd	4th	Total
98/99	192	167	170	163	692
99/00	155	152	127	266	700
00/01	186	190	202	272	850
01/02	215	155	128	127	625
02/03	168	163	166	161	658
03/04	158	151	141	281	731
04/05	237	185	160	157	739
05/06	134	192	153	152	631
06/07	182	160	182	275	799
Total	1627	1515	1429	1854	6425

# TERMINATION CASES TO VOTE, WITH APPLICATION DATES BETWEEN APRIL 1, 2006 AND MARCH 31, 2007

#### **Number of Cases**

Number of Days between application date and date vote held

	Under 5	5	6	7	8	9	10	11-15	16-20	Over 20	Total
Fiscal 06/07	0	29	12	15	11	3	0	0	0	1	71

#### **Percentage of Cases**

Number of Days between application date and date vote held

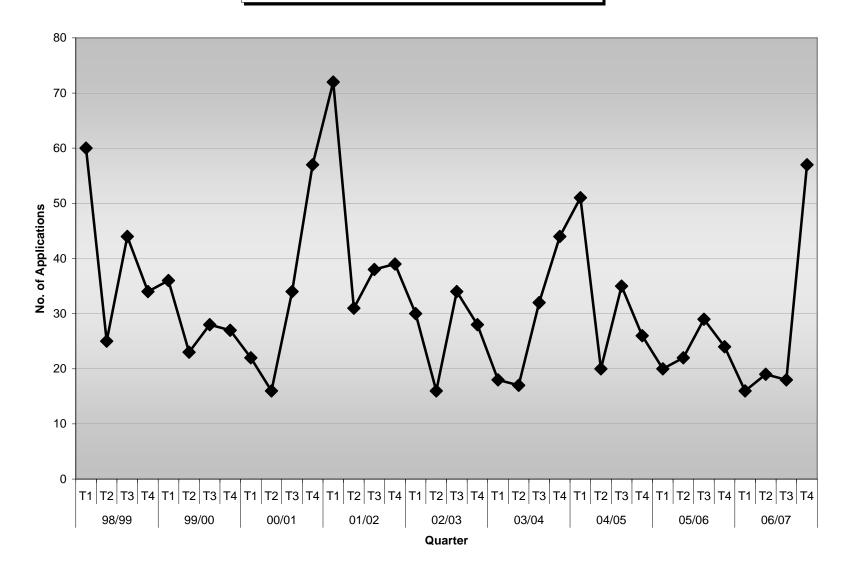
Under 5	5	6	7	8	9	10	11-15	16-20	Over 20
0.00%	40.85%	16 90%	21 13%	15 49%	4 23%	0.00%	0.00%	0.00%	1 41%

#### Summary

Percentages of votes held within

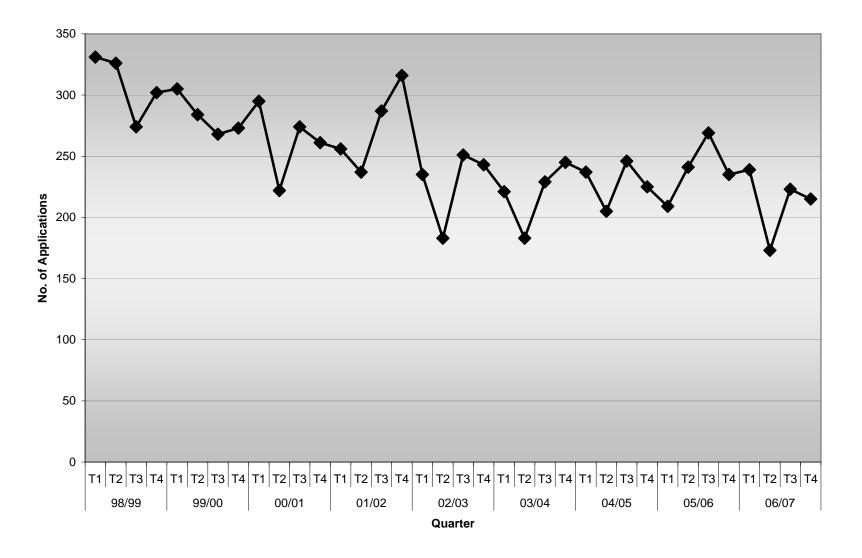
5 days or less	ays or less 7 days or less	
40 85%	78 87%	98 59%

# **New Termination Applications Received**



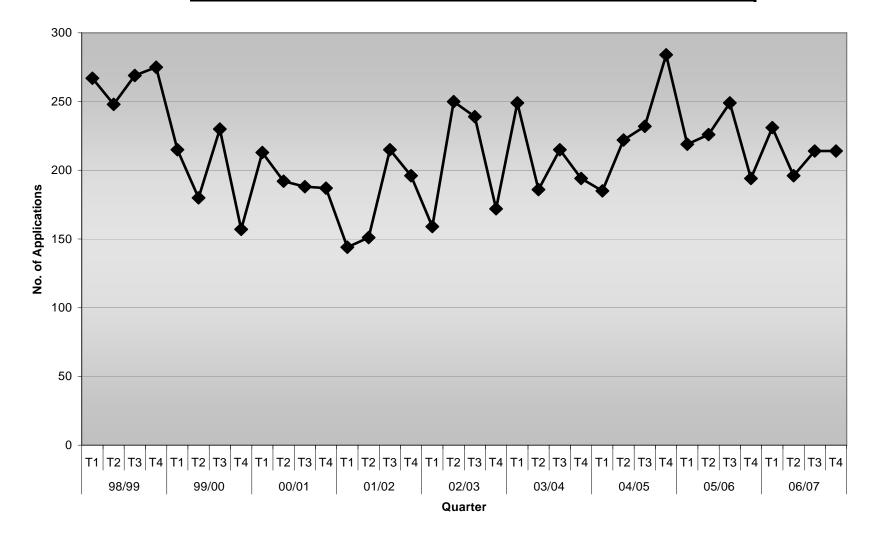
### **NEW TERMINATION APPLICATIONS RECEIVED**

Fiscal Year	1st	2nd	3rd	4th	Total
98/99	60	25	44	34	163
99/00	36	23	28	27	114
00/01	22	16	34	57	129
01/02	72	31	38	39	180
02/03	30	16	34	28	108
03/04	18	17	32	44	111
04/05	51	20	35	26	132
05/06	20	22	29	24	95
06/07	16	19	18	57	110
Total	325	189	292	336	1142



### **NEW UNFAIR LABOUR PRACTICE APPLICATIONS RECEIVED**

Fiscal Year	1st	2nd	3rd	4th	Total
98/99	331	326	274	302	1233
99/00	305	284	268	273	1130
00/01	295	222	274	261	1052
01/02	256	237	287	316	1096
02/03	235	183	251	243	912
03/04	221	183	229	245	878
04/05	237	205	246	225	913
05/06	209	241	269	235	954
06/07	239	173	223	215	850
Total	2328	2054	2321	2315	9018



# Table 20

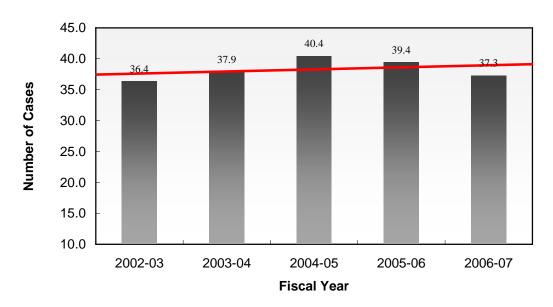
### NEW CONSTRUCTION INDUSTRY GRIEVANCE APPLICATIONS RECEIVED By Quarter, April 1, 1998 to March 31, 2007

Fiscal Year	1st	2nd	3rd	4th	Total
98/99	267	248	269	275	1059
99/00	215	180	230	157	782
00/01	213	192	188	187	780
01/02	144	151	215	196	706
02/03	159	250	239	172	820
03/04	249	186	215	194	844
04/05	185	222	232	284	923
05/06	219	226	249	194	888
06/07	231	196	214	214	855
Total	1882	1851	2051	1873	7657

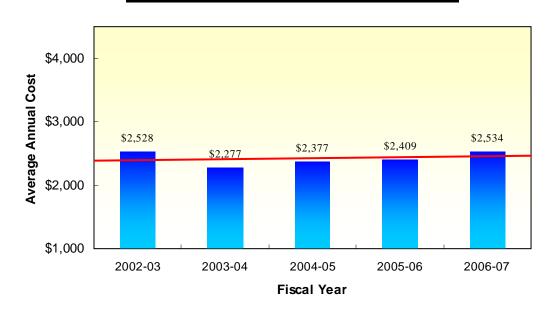
# **OLRB Case Management Efficiencies 1996-2007**

Each year the Board undertakes an analysis of its case management efficiencies and reports back on its annual disposition costs. The analysis reviews the number of cases disposed of per FTE (full time employee) and the average annual cost per case calculations and compares the results against the previous fiscal years.

# Average Annual Disposed Cases per FTE



### **Average Annual Disposition Cost per Case**



# **III OLRB – Measuring Performance – Achieving Goals**

Each year the OLRB provides a broad accountability of progress achieved on our core performance measures. We take each of our goals and track progress on a series of performance measures designed to assess whether the Board is measuring up to corporate standards and program targets/commitments.

Measure	Standard /	2006-2007	2006-2007 Achievements
	Target	Commitments	
Fiscal Measures: % variance between year end allocation expenditure	Less than 2% variance between year end allocation and expenditure	Less than 2% variance between year end allocation and expenditure	Actual: Exceeded commitment + 1.7% variance Approved budget = 12,033.0 Actual expenditure = 11, 828.7
Program Effectiveness Measures:	90% Industrial cert. votes held within 5-7 days.	90% cert. votes held within 5-7 days.	Actual: Exceeded commitment 95.6% of votes held within 5-7 days or less
Meeting legislated time lines	95% held within 7- 10 days	95% held within 7-10 days	99.5% of votes held within 7-10 days or less
mics	5% or less held within more than 10 days	5% or less held within more than 10 days	.5% of votes held in more than 10 days
% of LRA cases settled by mediation	85% of LRA cases settled through mediation	85% of LRA cases settled through mediation	Actual: *Exceeded commitment –avg. 86.1%  *Based on completed case activity in certification/ unfair labour practices/grievances.
% of ES and HS appeal cases settled by mediation	ES cases = 75% HS cases = 75%	ES cases = 75% HS cases = 75%	Actual: Met/Exceeded commitment ES – 75.0% HS – 97.6%
% of judicial reviews upheld	90-100% of judicial reviews upheld Board decision	90-100% of judicial reviews upheld Board decision	Actual: Met commitment *Based on 16 disposed cases: 2 granted 10 dismissed, 1 abandoned + 2 stated cases for contempt allowed; 1 abandoned

## **IV OLRB - Financial Performance – Managing the Dollars**

The OLRB is established as an independent administrative tribunal, and operates at arm's length from the Ministry of Labour. However, from a budgetary perspective, the OLRB is an Adjudicative Agency accountable to the Minister of Labour. The Board's annual operating budget is part of the Ministry's estimates and allocation process and the Board is required to report quarterly on its expenditures and planned commitments.

The Deputy Minister of Labour has delegated authority for specific financial and administrative transactions to the Chair of the Board, the Director and Managers.

The OLRB is subject to audit review and expenditure constraints and its managers are accountable for following established management practices and using public resources for authorized purposes.

#### Fiscal Year – 2006/2007 All figures in \$000.0 thousand

Account	Final Budget	Total Actual Expenditure	Variance	% of Variance	Explanation
Salaries & Wages	8,015.0	7,586.1	428.9	5.4%	Vacancy savings*
Benefits	984.5	1,004.5	(20.0)	(2%)	
Transp. & Comm.	717.2	649.2	68.0	9.5%	Reduced travel costs
Services (incl.					IT and Shared Service
Lease)	2,193.3	2,484.2	(290.9)	(13.3%)	Pressures
Supplies &					
Equipment	123.0	104.7	18.3	14.9%	Constraints applied
Total ODOE	3,033.5	3,238.1	(204.6)	(6.7%)	
Total ***	<b>12,033.0</b>	<b>11,828.7</b>	<b>204.3</b>	1.7%	

\*Savings used to offset costs/expenditures

Revenues Generated From:	Forecast	Total Actual Revenue	Variance	% of Variance	Explanation
Construction Grievances	400.0	430.2	+30.2	13%	Higher activity levels in construction industry
Subscriptions	35.0	34.1	(0.9)	-	
Total	435.0	464.3	29.3	7%	